



KING COUNTY MENTAL HEALTH BOARD

QUALITY COUNCIL MEETING SUMMARY

Day/Date: Monday, January 28, 2002
Time: 3:30 – 5:00 PM
Location: Exchange Building: 821 Second Avenue, Conference Room 6A, Seattle, WA

Members Present:

Eleanor Owen
Debbie Roszkowski - Mental Health Board (MHB) nominee
Alberto Gallego
Alice Howell
Ron Sterling

Members Absent:

Janny Becker

Members Excused:

Jack Fuller
Jeanette Barnes - Mental Health Board (MHB) nominee

Staff:

Shelle Crosby
Liz Gilbert
Jerilyn Anderson – United Behavioral Health (UBH)

Guests:

Sylvia Singer – Valley Cities Counseling

Note Taker:

Irma Van Buskirk

Call To Order

Eleanor called meeting to order at 3:40 PM.

Approval of Last Minutes

A quorum was present. The November minutes were approved as written.

Announcements

Shelle announced that Liz Gilbert is the new King County, Mental Health, Chemical Abuse and Dependency Services Division (MHCADSD) staff member that will be staffing the Quality Council (QC).

Eleanor mentioned that there are currently two bills before the state legislature that are being discussed related to the cost of prescription medication. Eleanor hopes both will be passed this session in order reduce the high cost of prescription drugs.

RSN/UBH Update

Liz provided the following Regional Support Network (RSN) update:

- Housing Plan – to be updated and will include facility and independent Mental Health (MH) and Chemical Dependency (CD) clients.
- Employment Plan – upcoming in February, a forum with guest speaker presentations. MHCADSDS will then hire consultants to develop a plan that identifies system gaps, needs and goals. Implementation is planned for 2003.
- Structure Changes – Jackie MacLean has been appointed Manager of MHCADSD. She plans to appoint two assistant managers in the near future. One will have the role of RSN Administrator and the other will be the Drug and Alcohol Coordinator, each overseeing a mix of MH and CD employees. These roles are required by respective mental health and chemical dependency Washington Administrative Codes.
- Common Procedure Terminology (CPT) codes which are a Center for Medicare/Medicaid Section (CMS) requirement. MHCADSD is changing electronic data reporting requirements to utilize these standardized codes, as required in our contract with the state Mental Health Division.
- Red Cross Disaster Planning – MHCADSD is required in our state contract to provide services if a disaster occurs. MHCADSD draft plan will be reviewed with providers who must also assist with implementation. This is a non-funded mandate. Jean Robertson is the designated staff person for this project.
- MHCADSD RSN contract amendment is currently under review by the fourteen RSNs. Many of the hoped for revisions were not included. The Mental Health Department (MHD) has stated that all RSNs have to agree to the terms of this contract, or it will be rescinded.
- Western State Hospital (WSH). King County RSN is not bidding on the WSH Expanded Community Services (ECS) Request for Proposal (RFP). The state Mental Health Director is scheduled to meet with Jackie MacLean to explore other options.
- Department of Community and Human Services (DCHS) has two legislative priorities this session: 1) identify stable funding for human services, possibly requesting a 1% utility tax

and 2) restoration of the Prevalence Study that was previously deleted from governor's budget. The Joint Legislative Audit Review (JLARC) resulted in significant reductions to the revenues allocated to King County because the study recommended a funding formula which had a negative impact on King County. It was hoped the prevalence study would provide data favorable to King County's claim that the new formula did not include a number of critical differences among RSNs.

Jerilyn informed members that UBH is finishing up contract requirements for 2001. Initiating and structuring of 2002 MHCADSD contract requirements is currently ongoing. As a cost saving plan, UBH has downsized staff by fifty percent.

Clinical Director Tony Van Jones has resigned and a new replacement will be announced within the next several weeks.

Quality Management Response to State

Liz reviewed handout relating to the King County RSN Program Agreement with Department of Social and Health Services (DSHS) Contract #0169-00334 – Quality Management Plan, and related attachments.

Eleanor requested that an organizational flow chart be developed that shows the flow of quality management responsibility beginning at the state level and ending with the consumer level.

Alice asked for a brief overview of the Quality Review Team (QRT). Shelle answered that the QRT members are employees of King County, but act as an independent body that gathers information on satisfaction and quality of care of clients throughout King County.

Attachment C (to the Quality Management Plan) was noted to be current as of January 1, 2002.

Attachment L – Jerilyn spoke that this entire attachment is used when a client chart is reviewed by UBH at an agency. Once a review is completed by UBH the information is gathered, analyzed and reviewed by UBH, and then a summary of findings is returned to each agency and MHCADSD.

Shelle reminded Jerilyn that the QC has asked UBH do a presentation on the annual agency review. This will be scheduled for the February QC meeting.

Quality Council Role/Membership

Eleanor suggested the following changes:

Roles and Responsibilities of the QC:

Under Focus, change #1 to read:

1. Clients' access to appropriate and timely care. "Care" shall accommodate disability needs, age and culturally diverse populations.

Under Quality Council Charter

Change of personal information for Eleanor:

Eleanor Owen
(206) 322-0408 or (206) 277-4661
Eleanorowen@mindspring.com
906 E. Shelby St., Seattle, WA 98102

Under Charter Statement, change the first bullet to read:

- Clients' access to appropriate and timely care.

Handouts at this Meeting

There were no handouts.

Future Agenda Items or Enclosures

UBH presentation of annual site visits
Recovery Ordinance
Quality Council Role and Membership
Client Satisfaction Survey 2000
After Hours Crisis Survey Report

Next Meeting

Next scheduled meeting will be:

Monday, February 25, 2002
Exchange Building, 821 Second Avenue, Conference Room 6A
3:30 – 5:00 PM

Meeting adjourned at 5:07 PM.